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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Brian D. Heikes et al. Art Unit : 2681
Serial No. : 10/825,617 Examiner : Unknown
Filed : April 16, 2004
Title : MANAGING INSTANT MESSAGES

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicants request consideration of the references listed on the attached PTO-1449 form. Under 37 C.F.R. § 1.98 (a)(2)(ii), only copies of foreign patent documents and/or non-patent literature are enclosed. Copies of any listed U.S. patents or U.S. patent application publications can be provided upon request.

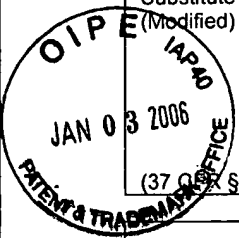
This statement is being filed within three months of the filing date of the application or before the receipt of a first Office Action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 1/2/05

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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-469001	Application No. 10/825,617
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 C.F.R. § 1.98(b))		Applicant Brian D. Heikes et al.	
		Filing Date April 16, 2004	Group Art Unit 2681

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	5,796,948	08/18/98	Cohen			
	AB	5,835,722	11/10/98	Bradshaw et al.			
	AC	6,128,739	10/03/00	Fleming, III			
	AD	5,101,424	03/1992	Clayto et al.			
	AE	5,619,648	04/1997	Canale et al.			
	AF	5,796,948	08/1998	Cohen			
	AG	5,999,932	12/1999	Paul			
	AH	6,065,056	05/2000	Bradshaw et al.			
	AI	6,128,739	10/2000	Fleming et al.			
	AJ	2002/0049806	04/2002	Gatz et al.			
	AK	6,393,464	05/2002	Dieterman			
	AL	6,519,639	02/2003	Glasser et al.			
	AM	6,076,100	06/2000	Cottrille et al.			
	AN	2004/0019650	01/2004	Auvenshine, John Jason			

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AO							
	AP							
	AQ							
	AR							
	AS							

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AT	The Wall Street Journal article "Esniff Ferrets Out Misbehavior By 'Reading' E-Mail, Web Visits," Katherine Lange, interactive.wsj.com, 04/27/2001:Tech Q&A
Examiner Signature		Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		

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Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AU	The Early Report-The Early Show segment, "Big Brother In The Corner Office," Julie Chen, cbsnews.com/earlyshow/caught/techage/20001228e_sniff.shtml , 12/28/2000:Tech Age
	AV	"The eSniff Product Overview," eSniff: Define Your e-Boundaries, www.esniff.com/product_overview.html , 05/15/2001
	AW	

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	